

Public Educational Tour September 24 – 27, 2012

### **Agenda**

- Welcome and Introductions
- KanCare Overview
- How will KanCare affect you?
- Break
- Questions
- Wrap-up



#### What is KanCare?

- KanCare is the name of a new program you will use to get Medicaid or HealthWave services
- Everyone who is in Medicaid or HealthWave now will be in KanCare in January
- The State will work with three companies, called managed care organizations (MCOs) or health plans
  - Amerigroup of Kansas, Inc (Amerigroup)
  - Sunflower State Health Plan (Sunflower)
  - UnitedHealthcare of the Midwest (United)



### What is Covered?



#### What is Covered?

- You can still get all the services you get now. This includes
  - Doctors appointments and hospital visits
  - Treatment for mental illness and substance use disorders
  - Prescription drugs
  - Nursing facility care and in home help
  - Transportation
  - All other services you are getting now
- DD waiver services and targeted case management for people with DD will not be in KanCare until 2014

### KanCare Protections for You

- You can choose your KanCare health plan
- You can <u>choose</u> your doctor
- You can <u>change</u> your doctor
- If a doctor you need is only available in a different town, the health plan must provide you transportation



### KanCare Protections for You

- If you have a problem, a member advocate will help you file a complaint with your health plan
- Each health plan will have a group of members to advise them, this will be called a Member Advisory Council
- You will be asked how you like your health plan
- In future years, each health plan's report card will be given to you to help you choose your health plan



#### **Good News about KanCare!!**

- No co-pays
- Some preventive dental care for adults, as well as children
- Care managers or care coordinators for people with serious health conditions or complex needs



#### **Good News about KanCare!!**

- Extra (value-added) services offered by each KanCare health plan, such as extra vision services, foot care, rewards for healthy behavior
- Same providers
- Same services
- Health homes to improve care and health for people with the most serious health problems



## How will KanCare Affect Me?



### What will Stay the Same

- Your eligibility and application process
- Your current services
- Your Medicaid ID number
- Your eligibility review date
- Your right to appeal
- The MediKan program
- The KAN Be Healthy benefits for children



### What will Change for Everyone in KanCare

- KanCare will change the way your benefits are provided to you
- Everyone will get a new medical card. This will be from your KanCare health plan.
- The name of your medical program will change



## What will Change for Everyone in KanCare



will become





## What will Change for Everyone in KanCare

- Adults will now get some preventive dental care
- Everyone will get a letter with their new KanCare health plan this fall
- Everyone can choose to change to a different KanCare health plan



# **Examples- How will KanCare affect you?**



### **Break**



### **More Questions? Contact Us**

Call Us: 1-866-305-5147

Email Us: KanCare@kdheks.gov

Go to Our Website: www.kancare.ks.gov

